

Enhancing Nursing Facility Engagement in Behavioral Health: Results from the COE-NF Initiative

Background

After recognizing a growing number of nursing facility residents with complex behavioral health needs and limited staff capacity to support them, the Substance Abuse and Mental Health Services Administration (SAMHSA) and the Centers for Medicare and Medicaid Services (CMS) established the Center of Excellence for Behavioral Health in Nursing Facilities (COE-NF) to improve the quality of life and care for residents with serious mental illness (SMI), substance use disorders (SUD), and co-occurring disorders (COD).

NURSING FACILITY ENGAGEMENT – 2023 TO TODAY

OBJECTIVES AND STRATEGIES

Since 2023, the COE-NF has increased nursing facility engagement by:

- ▶ Delivering tailored consultations to nursing facility staff nationwide by assessing their needs, offering relevant resources, and providing training recommendations
- ▶ Providing training, resources and virtual office hours to enhance staff awareness, knowledge and skills to effectively manage residents with behavioral health needs.
- ▶ Using surveys to assess how nursing facility staff adopted the interventions and knowledge provided through consultations or training.

RESULTS

Established a call center with a **one-day** response time and **two-day** consultation turnaround.



4,372 consultations delivered to **1,746 organizations** (↑382% since Year 1)



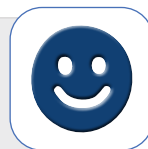
88% of facilities that completed consultations implemented evidence-based interventions. (↑21% since Year 1)



Training participants averaged a **27%** knowledge gain



An average of **95%** **satisfaction** rate from training attendees across the grant period



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www.nursinghomebehavioralhealth.org