

Enhancing Nursing Facility Engagement in Behavioral Health: Results from the COE-NF Initiative

BACKGROUND

In response to the growing number of nursing facility residents with complex behavioral health needs and the limited number of facility staff trained to support these conditions, the Substance Abuse and Mental Health Services Administration (SAMHSA) and the Centers for Medicare and Medicaid Services (CMS) established the Center of Excellence for Behavioral Health in Nursing Facilities (COE-NF). This three-year national initiative provided behavioral health training, technical assistance consultations, and resources to nursing facilities to enhance the quality of care for residents with serious mental illness (SMI), substance use disorders (SUD), and co-occurring disorders (COD).

NURSING FACILITY ENGAGEMENT – 2022-2025

OBJECTIVES AND STRATEGIES

The COE-NF engaged nursing facilities by:

- ▶ Delivering customized consultations, conducting needs assessments, providing resources and targeted behavioral health training for SMI, SUD and COD.
- ▶ Providing training, resources, and virtual office hours to strengthen staff awareness, enhance knowledge, and build skills to effectively support residents with behavioral health conditions.
- ▶ Implementing surveys to evaluate how nursing facility staff adopted the interventions and applied the knowledge gained through training and consultations.

RESULTS

Established a call center with a **one-day** response time and **two-day** consultation turnaround.



5,906 consultations delivered to **2,036** organizations



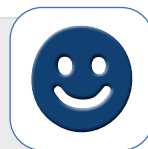
88% of facilities that completed consultations implemented evidence-based interventions.



Training participants averaged a **25%** knowledge gain



An average of **96%** satisfaction rate from training attendees across the grant period



Scan the QR code to access resources and recorded training from the COE-NF.

www.nursinghomebehavioralhealth.org